



**Symtech Innovations Ltd.** is proud to announce that we have been selected by a large Outsourcing company in the USA to manage one of their customers in the greater New York city area for the ongoing day to day Data Center Complimentary Services for a 12 month contract.

These services are critical to the success of this company and include 7/24/365 coverage within their data centers encompassing all physical activities performed at the sites. These activities include hands & eyes, escorting, cabling, media administration services, inventory management services, enhanced smart hands and shipping and receiving. We will provide overall management of these services ensuring full integration into their operational environment and these services are supported by strong Service Level Agreements to guarantee timely response and turnaround times.

Additional services being delivered within the scope of this contract are operational support for physical infrastructure planning and IT audits on an as needed basis.

This ground breaking contract positions Symtech to further extend our service offerings into Data Center Facilities Management in the United States. Coupling this with our core competencies in electrical, server and cable installation services, it better positions us to continue to move forward with our strategic vision of being an end to end IT service provider for the Data Center.

